

# **DATA PROTECTION IMPACT ASSESSMENT**

#### Key Information

Project Name:	
Project Manager:	
Responsible officer:	
This DPIA has been completed by:	

### **Project Information**

This should include what the objectives are, the benefits and risks to the authority and service users plus explain why a DPIA has been completed.

Parties involved	
Please provide a list of all <u>internal</u> parties involved and consulted	
(include teams such as Finance, IT, Legal, Audit, Information Governance)	
Please provide a list of all <u>external</u> parties involved and consulted	
Is there or will there be a contract or similar between the authority and external parties which covers this work?	
This is important to show that we have properly formed relationships which have robust agreements in place to protect the authority and our data.	
Have you established if there are any sub-contractors involved and that suitable agreements exist	
We need to be sure that we know who is processing our personal information and that we know about any subcontracting.	

### Data Flow

This is important because we need to show that we understand what is being collected or shared, who by and why, and how we make sure that this is all securely done.

What information is being collected? It will help to provide a list and identify what special category data is collected	
How will that information be collected and who will collect it? Is the information being collected by email, application form, from another party etc	
How will that information be used? You should be clear on how it is going to be used. Will there be any profiling or automated decision making?	
Who will information be received from? (internal and external) This may be many sources but we need to understand the information flow between parties	
Who will the information be shared with? (internal and external) This may be many sources but we need to understand the information flow between parties	
If information is being shared, how will it be shared securely? You should identify how the information will be shared e.g direct access into a system, secure email, SFTP,	
Who will have access to the information? Access should be limited to only those required to have access	

Where will the information be stored? This should include the name of the systems for all partners, whether it is cloud or server based and if it is hosted by someone else	
What security measures are in place? Individual user accounts, passwords, two factor authentication, firewalls, restricted access, audit functions of the system or partner, locked cabinets	
Do any of the parties have security or IG certification such as Cyber Essentials, Cyber Essentials Plus, ISO270001?	
How long will the information be kept for? You should have a retention period specified by all partners.	
How will it be destroyed? You should have a process for how unneeded information will be disposed of, both for electronic and paper records.	

# People

This section is about the people whose data it is and how we will meet their rights under legislation

How many people will this affect? <i>This can be an estimate</i>	
What categories of people are they?	
Children, adults, employees for example	

Llow will people be informed about how their date is being	
How will people be informed about how their data is being	
used?	
Will you be using a privacy notice, explaining to people when	
they sign up to a service or attend a meeting?	
What plans are there to ensure that people's rights are met?	
These are the rights of access, erasure, restriction,	
rectification, objection, automated decision making, data	
portability	
Can you delete data if required to?	
Can you produce all information about a person if	
required to? And in what format?	
Can you amend a record if required to?	
Can you restrict any action being taken on a records?	
Can you audit to see who has accessed records?	
If the system has automated decisions, can you	
override these if you need a human to make the	
decision?	
Can you stop processing if needed?	
Will there be any consultation of affected individuals and if so	
how will you conduct this consultation?	
Will you be contacting and discussing with people before	
implementation?	

# Lawful Basis

To process any information about person then we need to have a lawful basis or reason for doing so. We have to state this clearly in privacy notices for customers. This can be the most technical part of the DPIA so if you are not sure which is lawful basis it is then speak to the DPO and we will work with you. We need to identify the right one and we will help with that.

What is the purpose of collecting the information?		
This is key because to process any personal information then		
we need a legal basis i.e. what allows us to do something so		
knowing the purpose is really key.		
What is legal basis for processing the personal information?	We will obtain or have obtained recorded consent	
It is most likely that you will be obtaining consent, having a	We have a contract with individuals to deliver this service	
contract with say an employee or a statutory duty. If it is a	We have a legal obligation to process the information	
statutory duty then state what law or code of conduct makes it statutory.	We have a statutory duty to deliver the service	
	This statutory duty is named	
	It relates the protecting someone in a life or death situation	
	We have a legitimate interest in processing this information and have	
	completed a legitimate interest impact assessment.	
What is the legal basis for processing special category	We will obtain or have obtained explicit consent in writing	
information?	It relates to employment or social security. This includes health and safety,	
You also need to specify a basis when we are using the	maternity/paternity and sickness	
special category data like health, ethnicity, sexuality or	It relates the protecting someone in a life or death situation	
religion.	It relates to the work of a not-for-profit body like a charity, political party or	
	charity	
	The information has already been made public by the person	
	It is required for us to make or defend legal claims	
	We have a statutory duty to deliver this service	
	This statutory duty is named	
	It is to deliver social care or health including occupational health	
	It is for public health reasons including monitoring and statistics or vaccination	
	programmes	
	It is for archiving or research purposes	

### **Risks**

Provide a list of risks and how you will manage, solve and mitigate these. To help you think about these, then we have broken down types of risks you may think of which include how they link to the principles of Data Protection.

Lawful and fair use of data	Purpose	Data minimisation	Accuracy
Is the legal basis correct?	Have you explained what the	Is there any risk that data is being	Are there any risks around
Are you using an opt out	purpose is to customers?	collected which is not required?	receiving or sharing inaccurate or
model?	How will you ensure that data is	Is there any risk that more data	old data?
Is it clear to people what you	not used for different purposes that	could be shared with partners or	What could happen if data is not
are doing with their data?	a person may not expect?	the authority than is needed?	updated or is collected incorrectly?
Retention Is there a risk that information could be kept too long? Or too short? Could partners keep information without us knowing?	Security Is there a risk of people accessing information that they should not? Is there a risk that information will not be stored or shared securely? Is there a risk that information could be misused?	Accountability Is there any risk about how service users understanding how their data is being used? Is there a risk that privacy notices are not clear or people cannot exercise their rights?	Risks to the authority There may be risks associated with what we are doing which could impact on the authority's reputation or systems.

Issue/Risk (indicate whether a risk to the individual or the authority)	Solution/Mitigation	Expected Outcome	How will this be monitored/evaluated

# **INFORMATION GOVERNANCE USE ONLY**

	Sastions	Commente
	Sections	Comments
1	Project Information	
	Are the aims and outcomes clear?	
	Have benefits been identified?	
2	Parties Involved–	
	Have all relevant services/teams have been identified and informed?	
	Have all external parties been identified?	
	Are contracts or ISAs in place?	
3	Data Flow	
	Has all information to be processed been identified?	
	Have all sources and means of processing been identified?	
	Has appropriate security been identified?	
	Has records management been considered?	
4	People	
	Do we know who this will affect and how will they be told?	
	Can their rights be met?	
5	Lawful Basis	
	Has the lawful basis for processing been stated?	
6	Risks and Benefits	
	Have all risks been identified? are risks sufficiently mitigated? What	
	controls need to be introduced? Has a balance between the two been	
	found? Is there a plan for monitoring?	
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IG	Overall assessment		
	What needs to change? if anything		

SIGN OFF				
Sign off	Title	Signature	Date	
	Lead Officer			
	Director/Senior Responsible Officer			
	Data Protection Officer			
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