

Data Protection Impact Assessment

March 2023



Version History

Revision Number	Revision Date	Nature of Revision	Checked by	Reviewed by	Approved by
V1	New – October 2021	New	Susan Hall	Rochelle Tapping	Audit & Governance Committee 24/9/21
					Combined Authority Board 27/10/21
V2	March 2023	DPO Contact details	Susan Hall	Edwina Adefehinti	Edwina Adefehinti



Key Information				
Project Name:				
Project Manager:				
Responsible officer:				
This DPIA has been completed by:				
Project Information This should include what the objectives are, the benefits and risks to the authority plus explain why a DPIA has been completed.				
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Parties involved	
Please provide a list of all <u>internal</u> parties involved and consulted	
(include teams such as Finance, IT, Legal, Audit, Information Governance)	
Please provide a list of all <u>external</u> parties involved and consulted	
Is there or will there be a contract or similar between the authority and external parties which covers this work?	
This is important to show that we have properly formed relationships which have robust agreements in place to protect the authority and our data.	
Have you established if there are any sub-contractors involved and that suitable agreements exist	
We need to be sure that we know who is processing our personal information and that we know about any subcontracting.	



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This is important because we need to show that we understand what is being collected or shared, who by and why, and how we make sure that this is all securely done.

What information is being collected? It will help to provide a list and identify what special category data is collected	
How will that information be collected and who will collect it? Is the information being collected by email, application form, from another party etc	
How will that information be used? You should be clear on how it is going to be used. Will there be any profiling or automated decision making?	
Who will information be received from? (internal and external) This may be many sources but we need to understand the	
information flow between parties	
Who will the information be shared with? (internal and external)	
This may be many sources but we need to understand the information flow between parties	
If information is being shared, how will it be shared securely?	
You should identify how the information will be shared e.g direct access into a system, secure email, SFTP,	

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Who will have access to the information? Access should be limited to only those required to have access	
Where will the information be stored? This should include the name of the systems for all partners, whether it is cloud or server based and if it is hosted by someone else	
What security measures are in place? Individual user accounts, passwords, two factor authentication, firewalls, restricted access, audit functions of the system or partner, locked cabinets	
Do any of the parties have security or IG certification such as Cyber Essentials, Cyber Essentials Plus, ISO270001?	
How long will the information be kept for? You should have a retention period specified by all partners.	
How will it be destroyed? You should have a process for how unneeded information will be disposed of, both for electronic and paper records.	



People This section is about the people whose data it is and how	we will meet their rights under legislation
How many people will this affect? This can be an estimate	
What categories of people are they?	
Children, adults, employees for example	
How will people be informed about how their data is being used?	
Will you be using a privacy notice, explaining to people when they sign up to a service or attend a meeting?	
What plans are there to ensure that people's rights are met? These are the rights of access, erasure, restriction, rectification, objection, automated decision making, data portability	
Can you delete data if required to?	
 Can you produce all information about a person if required to? And in what format? 	
Can you amend a record if required to?	
 Can you restrict any action being taken on a records? 	
Can you audit to see who has accessed records?	



 If the system has automated decisions, can you override these if you need a human to make the decision? 	
Can you stop processing if needed?	
Will there be any consultation of affected individuals and if so how will you conduct this consultation? Will you be contacting and discussing with people before implementation?	

Lawful Basis

To process any information about a person then we need to have a lawful basis or reason for doing so. We have to state this clearly in privacy notices for customers. This can be the most technical part of the DPIA so if you are not sure which is lawful basis it is then speak to the DPO and we will work with you. We need to identify the right one and we will help with that.

What is the purpose of collecting the information? This is key because to process any personal information then we need a legal basis i.e. what allows us to do something so knowing the purpose is really key.		
What is legal basis for processing the personal information?	We will obtain or have obtained recorded consent	
It is most likely that you will be obtaining consent, having a	We have a contract with individuals to deliver this service	
contract with say an employee or a statutory duty. If it is a statutory duty then state what law or code of conduct makes	We have a legal obligation to process the information	
it statutory.	We have a statutory duty to deliver the service	
	This statutory duty is named	
	It relates to protecting someone in a life or death situation	
	We have a legitimate interest in processing this information and have completed a legitimate interest impact assessment.	
	We will obtain or have obtained explicit consent in writing	



What is the legal basis for processing special category information?	It relates to employment or social security. This includes health and safety, maternity/paternity and sickness
You also need to specify a basis when we are using the	It relates the protecting someone in a life or death situation
special category data like health, ethnicity, sexuality or religion.	It relates to the work of a not-for-profit body like a charity, political party or charity
	The information has already been made public by the person
	It is required for us to make or defend legal claims
	We have a statutory duty to deliver this service
	This statutory duty is named
	It is to deliver social care or health including occupational health
	It is for public health reasons including monitoring and statistics or vaccination programmes
	It is for archiving or research purposes



Risks

Provide a list of risks and how you will manage, solve and mitigate these. To help you think about these, then we have broken down types of risks you may think of which include how they link to the principles of Data Protection.

Lawful and fair use of data	<u>Purpose</u>	Data minimisation	Accuracy
Is the legal basis correct? Are you using an opt out model?	Have you explained what the purpose is to customers? How will you ensure that data is not	Is there any risk that data is being collected which is not required? Is there any risk that more data	Are there any risks around receiving or sharing inaccurate or old data? What could happen if data is not
Is it clear to people what you are doing with their data?	used for different purposes that a person may not expect?	could be shared with partners or the authority than is needed?	updated or is collected incorrectly?
Retention	Security	<u>Accountability</u>	Risks to the authority
Is there a risk that information could be kept too long? Or too short? Could partners keep information without us knowing?	Is there a risk of people accessing information that they should not? Is there a risk that information will not be stored or shared securely? Is there a risk that information could be misused?	Is there any risk about how service users understanding how their data is being used? Is there a risk that privacy notices are not clear or people cannot exercise their rights?	There may be risks associated with what we are doing which could impact on the authority's reputation or systems.
Issue/Risk (indicate whether a risk to the individual or the authority)	Solution/Mitigation	Expected Outcome	How will this be monitored/evaluated





INFORMATION GOVERNANCE USE ONLY				
	Sections	Comments		
1	Project Information Are the aims and outcomes clear? Have benefits been identified?			
2	Parties Involved— Have all relevant teams have been identified and informed? Have all external parties been identified? Are contracts in place?			
3	Data Flow Has all information to be processed been identified? Have all sources and means of processing been identified? Has appropriate security been identified? Has records management been considered?			
4	People Do we know who this will affect and how will they be told? Can their rights be met?			
5	Lawful Basis Has the lawful basis for processing been stated?			
6	Risks and Benefits Have all risks been identified? Are risks sufficiently mitigated? What controls need to be introduced? Has a balance between the two been found? Is there a plan for monitoring?			



IG	Overall assessment What needs to change? if anything	

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SIGN OFF	SIGN OFF					
Sign off	Title	Signature	Date			
	Lead Officer					
	Director					
	Data Protection Officer					
	SIRO					